

**In The United States District Court
For The District Of Delaware**

MICROSOFT CORPORATION,

Plaintiff,

v.

ALCATEL BUSINESS SYSTEMS and GENESYS
TELECOMMUNICATIONS LABORATORIES, INC.

Defendants.

SUMMONS IN A CIVIL CASE

C.A. No. 07-90-SLR

TO: GENESYS TELECOMMUNICATIONS LABORATORIES, INC.
c/o Delaware Secretary of State
401 Federal Street, Suite 3
Dover, DE 19901

Pursuant to
10 Del.C. §3104

YOU ARE HEREBY SUMMONED and required to serve on PLAINTIFF'S ATTORNEY (name and address)

Thomas L. Halkowski
Fish & Richardson P.C.
919 N. Market Street, Suite 1100
P.O. Box 1114
Wilmington, DE 19899

an answer to the complaint which is served on you with this summons, within 20 days after service of this summons on you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. Any answer that you serve on the parties to this action must be filed with the Clerk of this Court within a reasonable period of time after service.

PETER T. DALLEO

Clerk

Date

7/3/07



(By) Deputy Clerk

AO 440 (Rev. 10/93) Summons in a Civil Action

RETURN OF SERVICE	
Service of the Summons and Complaint was made by me ¹	DATE: <u>July 3, 2007</u>
NAME OF SERVER (PRINT) <u>Shelly miles</u>	TITLE: <u>Process Server</u>
<i>Check one box below to indicate appropriate method of service</i>	
<input type="checkbox"/> Served personally upon the defendant. Place where served: <input type="checkbox"/> Left copies thereof at the defendant's dwelling house or usual place of abode with a person of suitable age and discretion then residing therein. Name of person with who the summons and complaint were left:	
<input type="checkbox"/> Return unexecuted:	
<input checked="" type="checkbox"/> Other (specify): <u>Served upon Genesys Telecommunications Laboratories Inc. by serving the Secretary of State, Delaware located at 401 Federal Street Dover DE 19901. Service was accepted by Melanie Kester at 3:53 p.m.</u>	

STATEMENT OF SERVICE FEES		
TRAVEL:	SERVICES:	TOTAL:

DECLARATION OF SERVER

I declare under penalty of perjury under the laws of the United States of America that the foregoing information contained in the Return of Service of Service Fees is true and correct.

Executed on: 7/3/07
 Date

Shelly miles
 Signature of Server

15 E North Street Dover DE 19901
 Address of Server

¹ As to who may serve a summons, see Rule 4 of the Federal Rules of Civil Procedures.